ANGLICARE SA’S TRANSITIONAL HOUSING MODEL FOR NEW ARRIVALS IN THE HSS

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Anglicare SA's Refugee Housing Service:

- services are delivered in partnership with MRCSA
- last FY we housed 1,680 newly arrived Refugees in SA
- over 220 properties in metropolitan Adelaide and S/East
- SA receives ~ 12% of Australia’s total Refugee arrivals

Anglicare SA is one of the largest providers of Refugee housing services in Australia.
Matt, Jo, Cristina, Tracey, Shelley, Ali, Michelle, Donna, Renet,
What does Anglicare provide?

- a transitional home for up to 12 months
- culturally appropriate food upon arrival
- household goods (subject to assessed need)
- tenancy orientation & support
- integrated support services
- assistance to transition into other rental housing

We provide a stable & affordable home, and tenancy support where needed.
Objectives of Anglicare’s transitional housing model:

- ensure successful tenancy
- promote independence
- move the tenant on to other housing.
Challenges for Anglicare SA:

- fluctuating arrival numbers
- volatile Government policy environment
- financial challenges
- poor integration of funded support services
- complex nature and needs of Refugee tenants
Challenges for Refugees seeking rental housing:
✓ tight rental market and poor housing affordability
✓ lack of transport
✓ cultural requirements
✓ poor English when locating & negotiating rentals
✓ don’t understand or fulfil tenant obligations
✓ discrimination by unscrupulous landlords/REA’s
✓ poor understanding & management of utilities
In Conclusion

✓ Achievement:
a highly successful Refugee Housing model for new arrivals.

✓ Aspiration:
greater flexibility to deal with a volatile policy environment

Thankyou for listening !
Proudly supporting Refugees, celebrating cultural diversity.

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