



FREQUENTLY ASKED QUESTIONS

Flinders University and Nature Play SA are excited to bring you SpringFest these school holidays! SpringFest will be held at Flinders University's Hub and Plaza at Bedford Park from 10am – 3pm on Saturday, 6 October 2018.

Due to the popularity of SpringFest, our 2018 event will be ticketed through Eventbrite and attendance is capped to support event planning and to make sure you have the best time possible! Tickets are FREE, however, please make sure you register for your free ticket to ensure access to the event and FREE car parking.

There's always lots of interest in our events so we've developed this FAQ info sheet to help with common SpringFest questions. You can keep up-to-date with further info and updates via our Facebook event or website!

ACTIVITIES AND AGES

What can we do at SpringFest?

All sorts of things! Download the printable pdf program from the SpringFest website, for a full list of activities, locations and timing. Many people plan to make a day of SpringFest, bringing picnic rugs and deck chairs, and organising to meet up with family and friends. It's worthwhile noting that while there is a programmed stage and some set tours and activities, SpringFest is mostly unstructured with the focus on getting into nature and letting our kids be kids – giving children the freedom to see where their play takes them, and create memories of quality time in nature together!

What age is SpringFest targeted at?

SpringFest is aimed at families with children 3 - 14 years (older children are still welcome to attend, however!) Young ones will enjoy being outdoors with the people they love, interacting with nature and testing out our nature potions and tinkering. Children of all ages (and adults!) enjoy cubby building and spending time in the special place they've created throughout the day. Palaeontology Tours will be a hit for older aged kids and the main stage will be a great place to sit back and relax for the whole family. There is no shortage of places to explore in the wild surrounds!

Please refer to the event program and the website for the recommended ages for each activity.

ACCESS

Is the event pram friendly?

Yes, there are walking paths throughout the university and flat areas around Hub and Plaza that prams can access. There is also lift access throughout the buildings. Please note some of the grassed areas around the lake are sloped, as with the path up from carpark 1. There is also a pram friendly, parent's bathroom on the ground floor of the Hub which features nappy change facilities, along with a child and adult toilet.

Is there wheelchair access?

Accessible toilets are available on site and lower sections of the event site are more accessible for wheelchairs.

CAR PARKING AND ACCESS PARKING

What car parks should I use at Flinders University?

Follow the signs on campus for car parking. The closest and recommended car park for the event is carpark 1. Alternatively, car parking is available in car parks 2, 3, 4 and 5.

How much is parking?

Parking is FREE for the event. Please park in the normal white marked bays.

Where are the Access parks located?

Access parking is available in car park 6. Car park 6 is located on Registry Road, refer to map reference K9. An Australian Disability Parking Permit is required to be displayed as per the conditions of the permit when parked on campus. Please advise the parking staff at the entrance to registry road and they will guide you to the appropriate parking bays.

TRANSPORT

Are there public transport options?

There are a number of buses that come to Flinders University with connecting services from railway stations and Marion Shopping Centre. Buses use the Registry Road entrance to the university – so they will drop you right where the action is! For more information on public transport options visit Adelaide Metro.

BOOKINGS

Do I need to book?

Yes, bookings are required to attend SpringFest 2018 - you can do this via Eventbrite. Due to the popularity of SpringFest, our 2018 event will also be capped for attendance to support our event planning and to make sure you have the best time possible!

How much does the event cost?

Tickets are FREE!

Do I need to bring my ticket to the event?

Yes, you'll need to bring your ticket to this event. Please ensure you have a ticket for everybody attending the event – adults and children. Tickets can be displayed as an electronic version, displayed on your phone, or printed copies.

Is my ticket transferrable?

Yes, please feel free to transfer tickets amongst your friends and family if you are no longer able to attend the event. The name on your ticket does not need to match the person who attends.

PLANNING YOUR DAY

What time do we arrive and how long can we stay for?

The event starts at 10 am and you're welcome to come anytime between the opening and 3pm closing time when we'll pack up activities. You're welcome to come for a couple of hours or settle in for the whole day!

What should we wear and bring?

- Dress for the weather and spring play outdoors - clothing that can handle free play and warm layers work well. Sturdy footwear is recommended along with wet weather gear for a forecast rain or showers.
- Picnic rugs, warm blankets or deck chairs if you wish.
- A spare change of clothes just in case.

Can we bring our own food?

Yes, you can bring your own food and snacks if you like. We do have a great selection of food and coffee vendors, all open to serve you at the event.

What shouldn't we bring?

- We ask you to leave your dog at home for SpringFest due to the expected number of children and people at the event. Assistance Dogs are permitted at all times.
- Please be aware SpringFest is an alcohol and smoke-free event.
- Please don't bring any implements for cutting trees or branches!

Can we take anything home with us?

Your children, memories, and litter! We ask you support Nature Play SA's work as a not-for-profit organisation by not taking event materials, such as ropes, hessian, books and natural loose parts home with you so we can continue to provide these for other children and families to enjoy at future events.

Will the event be cancelled in bad weather?

We still run our event with a forecast of rain and cold weather and would only consider cancelling in hazardous conditions such as high winds and thunderstorms. We will have a contingency plan to move the outdoor stage and some activities inside, however, the Nature Play SA activities can proceed in inclement weather. Please check the forecast before you attend and come prepared for the conditions. If circumstances do require us to cancel, we'll advise you via our social media and website.

CHILDREN & ASSISTANCE ON THE DAY

Will SpringFest staff look after my child/ren?

Please note that SpringFest is not a crèche/child-minding facility and all children should be accompanied by an adult at all times.

What happens if I lose my child at the event?

Please be aware that while there will be trained security, event and support staff on site children remain the responsibility of parents and/or carers. We have a lost child process in place at our event so if you do become separated from your child or need assistance please visit the Information stand on the ground floor of the Hub Building or see Security staff on campus. Please make your children aware that if they do become separated from you, they should go straight to the information stand and ask event staff for assistance.

We also recommend that you visit the information stand to get a wristband for your child where you can write their name and your phone number, should you become separated.

ENVIRONMENT & SUSTAINABILITY

What can we do to look after the environment?

We ask you to care for Flinders University Grounds: be respectful of the environment, only use fallen natural materials in play (please don't cut or break branches off trees or vegetation), and provide space to any wildlife you may encounter! Please be aware of any areas closed off with safety bunting as these are in place to protect important species or to keep you safe.

How can we contribute towards making the event as sustainable as possible?

Some easy ways to contribute to the sustainability of the event include:

- Using public transport, car-pooling, or walking to the event if you're close by.
- Minimising the waste you bring or purchase at the event.
- Taking home your rubbish or disposing of any litter thoughtfully in the bin system provided.
- Bringing your own keep-cup for warm drink purchases.
- Recyclables can be deposited in recycling bins at the event.