

2023 Student Services & Amenities Fee Survey - Respondent Demographics

Source: Planning & Analytical Services

Note:

1. Count of students who commenced the survey. Not all respondents completed the survey.
2. Other is an amalgamation of Non Award and Cross Institutional studies.

Course College	N Respondents
College of Business, Government and Law	106
College of Education, Psychology and Social Work	185
College of Humanities, Arts and Social Sciences	84
College of Medicine and Public Health	126
College of Nursing and Health Sciences	197
College of Science and Engineering	196
Flinders University Academy	3
Other	10
Grand Total	907

Course Level - Broad	N Respondents
Undergraduate	574
Postgraduate	325
Other	8
Grand Total	907

Course Commencing Status	N Respondents
Commencing	381
Continuing	526
Grand Total	907

Course Attendance Mode	N Respondents
In person/Internal	557
Mixture	267
External	83
Grand Total	907

Broad Citizenship	N Respondents
Australian	717
International	190
Grand Total	907

Gender	N Respondents
Female	623
Male	283
Indeterminate/Intersex/Unspecified	1
Grand Total	907

Q1. Are you aware of the SSAF fee?

	2017		2019		2021		2023	
	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
All Respondents								
Yes	2,338	78%	1,845	73%	924	79%	626	72%
No	665	22%	679	27%	248	21%	243	28%
Total	3,003	100%	2,524	100%	1,172	100%	869	100%

	2017		2019		2021		2023	
	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Commencing Undergraduate								
Yes	637	74%	514	72%	218	77%	141	70%
No	224	26%	201	28%	65	23%	61	30%
Total	861	100%	715	100%	283	100%	202	100%

		2017		2019		2021		2023	
		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Broad Course Level									
Undergraduate	Yes	1,678	79%	1,352	75%	616	79%	415	75%
	No	436	21%	446	25%	165	21%	137	25%
Undergraduate Total		2,114	100%	1,798	100%	781	100%	552	100%
Postgraduate	Yes	645	75%	487	69%	306	79%	210	68%
	No	217	25%	218	31%	80	21%	100	32%
Postgraduate Total		862	100%	705	100%	386	100%	310	100%
Other	Yes	15	56%	6	29%	2	40%	1	14%
	No	12	44%	15	71%	3	60%	6	86%
Other Total		27	100%	21	100%	5	100%	7	100%

		2017		2019		2021		2023	
		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Citizenship									
Australian	Yes	2,203	84%	1,742	80%	844	83%	550	88%
	No	422	16%	441	20%	176	17%	76	12%
Australian Total		2,625	100%	2,183	100%	1,020	100%	626	100%
International	Yes	135	36%	103	30%	80	53%	148	61%
	No	243	64%	238	70%	72	47%	95	39%
International Total		378	100%	341	100%	152	100%	243	100%

Q1. Are you aware of the SSAF fee? (cont)

Course Attendance Mode		2017		2019		2021		2023	
		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
In person	Yes	1,960	78%	1,447	72%	671	80%	389	74%
	No	548	22%	550	28%	167	20%	139	26%
Internal Total		2,508	100%	1,997	100%	838	100%	528	100%
External	Yes	145	78%	131	83%	91	79%	63	81%
	No	41	22%	26	17%	24	21%	15	19%
External Total		186	100%	157	100%	115	100%	78	100%
Mixture	Yes	233	75%	267	72%	161	74%	174	66%
	No	76	25%	103	28%	57	26%	89	34%
Mixture Total		309	100%	370	100%	218	100%	263	100%

Q2. Are you aware of the services and amenities that are funded through the SSAF?

All Respondents		2017		2019		2021		2023	
		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Yes		936	31%	721	29%	527	45%	373	43%
	No	2,067	69%	1,803	71%	645	55%	496	57%
Total		3,003	100%	2,524	100%	1,172	100%	869	100%

Commencing Undergraduate		2017		2019		2021		2023	
		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Yes		235	27%	188	26%	109	39%	83	41%
	No	626	73%	527	74%	174	61%	119	59%
Total		861	100%	715	100%	283	100%	202	100%

Broad Course Level		2017		2019		2021		2021	
		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Undergraduate	Yes	657	31%	515	29%	347	44%	235	43%
	No	1,457	69%	1,283	71%	434	56%	317	57%
Undergraduate Total		2,114	100%	1,798	100%	781	100%	552	100%
Postgraduate	Yes	274	32%	204	29%	178	46%	138	45%
	No	588	68%	501	71%	209	54%	172	55%
Postgraduate Total		862	100%	705	100%	387	100%	310	100%
Other	Yes	5	19%	2	10%	2	40%	0	0%
	No	22	81%	19	90%	3	60%	7	100%
Other Total		27	100%	21	100%	5	100%	7	100%

Q2. Are you aware of the services and amenities that are funded through the SSAF? (cont)

		2017		2019		2021		2023	
Citizenship		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Australian	Yes	836	32%	650	30%	469	46%	303	43%
	No	1,789	68%	1,533	70%	551	54%	395	57%
Australian Total		2,625	100%	2,183	100%	1,020	100%	698	100%
International	Yes	100	26%	71	21%	58	38%	70	41%
	No	278	74%	270	79%	94	62%	101	59%
International Total		378	100%	341	100%	152	100%	171	100%

		2017		2019		2021		2023	
Course Attendance Mode		N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents	N Respondents	% Respondents
Internal	Yes	821	33%	572	29%	382	46%	228	43%
	No	1,687	67%	1,425	71%	456	54%	300	57%
Internal Total		2,508	100%	1,997	100%	838	100%	528	100%
External	Yes	39	21%	45	29%	53	46%	34	44%
	No	147	79%	112	71%	62	54%	44	56%
External Total		186	100%	157	100%	115	100%	78	100%
Mixture	Yes	76	25%	104	28%	91	42%	111	42%
	No	233	75%	266	72%	127	58%	152	58%
Mixture Total		309	100%	370	100%	218	100%	263	100%

Q3. The Higher Education Support Act 2003 outlines the allowed services and services that the SSAF can be expended on and these are provided below. Please rank these in importance to you from highest (1) to lowest (19).

Service	Average Rank	N respondents		
		Rank = 1	Rank = 2	Rank = 3
promoting the health or welfare of students	1	153	85	67
helping students obtain employment or advice on careers	2	70	82	59
helping students with their financial affairs	3	70	63	56
helping students develop skills for study, by means other than undertaking courses of study in which they are enrolled	4	67	83	44
helping students secure accommodation	5	35	61	54
providing libraries and reading rooms (other than those provided for academic purposes) for students	6	44	55	48
providing food or drink to students on a campus of the higher education provider	7	41	39	43
providing legal services to students	8	14	22	45
advocating students' interests in matters arising under the higher education provider's rules (however described)	9	41	22	40
giving students information to help them in their orientation	10	19	27	42
helping meet the specific needs of overseas students relating to their welfare, accommodation and employment	11	29	31	37
advising on matters arising under the higher education provider's rules (however described)	12	15	19	28
caring for children of students	13	17	18	29
helping students obtain insurance against personal accidents	14	17	16	17
supporting a sporting or other recreational activity by students	15	10	18	17
supporting the administration of a club most of whose members are students	16	15	15	18
supporting the production and dissemination to students of media whose content is provided by students	17	3	9	15
supporting an artistic activity by students	18	2	4	4
supporting debating by students	19	11	4	10

Q4. 2024 SSAF Bids - Level of Priority

Program or service	Unit or organisation	N Respondents				% Respondents				% Respondents
		High priority	Medium priority	Low priority	Not a priority	High priority	Medium priority	Low priority	Not a priority	High + Medium priority
Mental Health First Aid	Health, Counselling and Disability Services	353	212	50	11	56%	34%	8%	2%	90%
Student Advocacy and Welfare	Flinders University Student Association (FUSA)	359	202	52	13	57%	32%	8%	2%	90%
Enhanced Health, Counselling and Disability Service	Health, Counselling and Disability Services	380	177	51	16	61%	28%	8%	3%	89%
Flinders Legal Centre – free legal advice to students	College of Business, Government and Law	276	278	72	7	44%	44%	11%	1%	88%
Studiosity - 24/7 Online Study Support	Student Learning Support Service	354	192	59	22	56%	31%	9%	4%	87%
Enhanced Employer Engagement Program	Careers & Employability	290	254	64	17	46%	41%	10%	3%	87%
Student Health and Wellbeing	Flinders University Sport and Fitness Inc	301	242	67	14	48%	39%	11%	2%	87%
FUSA Student Representation & Leadership	Flinders University Student Association (FUSA)	315	226	57	29	50%	36%	9%	5%	86%
Wellbeing Program	Student Life	272	262	64	24	44%	42%	10%	4%	86%
Research and Employability Skills Training (REST)	Office of Graduate Research	253	274	78	21	40%	44%	12%	3%	84%
University-wide Orientation Program	Student Engagement and Success Unit	252	267	77	29	40%	43%	12%	5%	83%
FUSA Student Council	Flinders University Student Association (FUSA)	234	277	93	22	37%	44%	15%	4%	82%
eMental Health Strategy	Health, Counselling and Disability Services	280	229	88	27	45%	37%	14%	4%	82%
Oasis Student Wellbeing Programs	Student Life	259	250	87	29	41%	40%	14%	5%	81%
NT Counsellor	Health, Counselling and Disability Services and College of Medicine and Public Health	265	230	83	46	42%	37%	13%	7%	79%
Horizon Professional Skills Development Program	Careers & Employability	206	289	98	33	33%	46%	16%	5%	79%
FUSA Orientation, Events and Campaigns	Flinders University Student Association (FUSA)	215	274	98	38	34%	44%	16%	6%	78%
FUSA Administration and Service Desk	Flinders University Student Association (FUSA)	196	282	117	28	31%	45%	19%	4%	77%
Yungkurinthe Student Career Ambassador Program	Careers & Employability	199	268	114	43	32%	43%	18%	7%	75%
Enhanced International Students Orientation Program	International Student Services	190	274	110	51	30%	44%	18%	8%	74%
Respect. Now. Always. Projects	Student Life	216	244	121	42	35%	39%	19%	7%	74%

Program or service	Unit or organisation	N Respondents				% Respondents				% Respondents
		High priority	Medium priority	Low priority	Not a priority	High priority	Medium priority	Low priority	Not a priority	High + Medium priority
English Language and Academic Skills Support	College of Medicine and Public Health	184	277	126	38	29%	44%	20%	6%	74%
Student Led Wellbeing Projects and Grants	College of Medicine and Public Health	194	266	123	42	31%	43%	20%	7%	74%
Student Fitness	Flinders University Sport and Fitness Inc	190	273	126	41	30%	43%	20%	7%	73%
FUSA Student Clubs and Associations (non-sporting)	Flinders University Student Association (FUSA)	160	289	140	37	26%	46%	22%	6%	72%
Culture Cup Indigenous student space	College of Nursing and Health Sciences	194	253	121	56	31%	41%	19%	9%	72%
CMPH Peer Mentoring Program	College of Medicine and Public Health	151	287	143	44	24%	46%	23%	7%	70%
Student Clubs and Sport	Flinders University Sport and Fitness Inc	127	307	150	42	20%	49%	24%	7%	69%
Diversity Awareness Campaign	Student Life	178	251	132	62	29%	40%	21%	10%	69%
Unify: Student Connection Program	Student Engagement and Success Unit	125	301	157	41	20%	48%	25%	7%	68%
Sensory rooms	Library	207	205	155	57	33%	33%	25%	9%	66%
Embedding Students as Partners in CMPH	College of Medicine and Public Health	109	267	188	59	17%	43%	30%	9%	60%
CSE Community Welcome Event	College of Science and Engineering	103	269	184	69	16%	43%	29%	11%	60%
Sturt campus activation events - various	College of Nursing and Health Sciences	120	244	193	66	19%	39%	31%	11%	58%
Flinders Wellbeing (StepZero) App	Student Life	118	246	181	79	19%	39%	29%	13%	58%
BGL Commencing Student Enrichment and Retention Program: City Campus Mentoring	College of Business, Government and Law	77	262	221	64	12%	42%	35%	10%	54%
Thrive Festival	College of Business, Government and Law	67	220	243	93	11%	35%	39%	15%	46%
FUSA Student Media (Empire Times)	Flinders University Student Association (FUSA)	73	213	254	91	12%	34%	40%	14%	45%
City to Bay 2024	Flinders University Sport and Fitness Inc	66	207	245	112	10%	33%	39%	18%	43%
CEPSW Movie Nights	College of Education, Psychology and Social Work	60	158	267	138	10%	25%	43%	22%	35%
US Presidential Elections & Super Tuesday Primary Program	College of Business, Government and Law	42	140	232	211	7%	22%	37%	34%	29%