

2025 Student Services & Amenities Fee Survey - Respondent Demographics

Source: Business Intelligence & Planning

Note:

1. Count of students who commenced the survey. Not all respondents completed the survey.
2. Other is an amalgamation of Non Award, Exchange and Cross Institutional studies.

Course College	N Respondents
College of Business, Government and Law	115
College of Education, Psychology and Social Work	144
College of Humanities, Arts and Social Sciences	80
College of Medicine and Public Health	120
College of Nursing and Health Sciences	159
College of Science and Engineering	136
Flinders University Academy	3
Other	31
Grand Total	788

Course Level - Broad	N Respondents
Undergraduate	452
Postgraduate	305
Other	31
Grand Total	788

Course Commencing Status	N Respondents
Commencing	401
Continuing	387
Grand Total	788

Course Attendance Mode	N Respondents
In person/Internal	494
Mixture	214
External	80
Grand Total	788

Broad Citizenship	N Respondents
Australian	623
International	165
Grand Total	788

Gender	N Respondents
Female	535
Male	248
Indeterminate/Intersex/Unspecified	5
Grand Total	788

Q1. Are you aware of the SSAF fee?

	2017		2019		2021		2023		2025	
	N Respondents	% Respondents								
All Respondents										
Yes	2,338	78%	1,845	73%	924	79%	626	72%	511	68%
No	665	22%	679	27%	248	21%	243	28%	240	32%
Total	3,003	100%	2,524	100%	1,172	100%	869	100%	751	100%

	2017		2019		2021		2023		2025	
	N Respondents	% Respondents								
Commencing Undergraduate										
Yes	637	74%	514	72%	218	77%	141	70%	140	67%
No	224	26%	201	28%	65	23%	61	30%	69	33%
Total	861	100%	715	100%	283	100%	202	100%	209	100%

		2017		2019		2021		2023		2025	
		N Respondents	% Respondents								
Undergraduate	Yes	1,678	79%	1,352	75%	616	79%	415	75%	307	71%
	No	436	21%	446	25%	165	21%	137	25%	126	29%
Undergraduate Total		2,114	100%	1,798	100%	781	100%	552	100%	433	100%
Postgraduate	Yes	645	75%	487	69%	306	79%	210	68%	197	68%
	No	217	25%	218	31%	80	21%	100	32%	91	32%
Postgraduate Total		862	100%	705	100%	386	100%	310	100%	288	100%
Other	Yes	15	56%	6	29%	2	40%	1	14%	6	21%
	No	12	44%	15	71%	3	60%	6	86%	23	79%
Other Total		27	100%	21	100%	5	100%	7	100%	29	100%

		2017		2019		2021		2023		2025	
		N Respondents	% Respondents								
Citizenship											
	Australian										
	Yes	2,203	84%	1,742	80%	844	83%	550	88%	457	75%
	No	422	16%	441	20%	176	17%	76	12%	149	25%
Australian Total		2,625	100%	2,183	100%	1,020	100%	626	100%	606	100%
International	Yes	135	36%	103	30%	80	53%	148	61%	54	37%
	No	243	64%	238	70%	72	47%	95	39%	91	63%
International Total		378	100%	341	100%	152	100%	243	100%	145	100%

Q1. Are you aware of the SSAF fee? (cont)

		2017		2019		2021		2023		2025	
Course Attendance Mode		N Respondents	% Respondents								
In person	Yes	1,960	78%	1,447	72%	671	80%	389	74%	324	69%
	No	548	22%	550	28%	167	20%	139	26%	146	31%
Internal Total		2,508	100%	1,997	100%	838	100%	528	100%	470	100%
External	Yes	145	78%	131	83%	91	79%	63	81%	52	68%
	No	41	22%	26	17%	24	21%	15	19%	25	32%
External Total		186	100%	157	100%	115	100%	78	100%	77	100%
Mixture	Yes	233	75%	267	72%	161	74%	174	66%	135	66%
	No	76	25%	103	28%	57	26%	89	34%	69	34%
Mixture Total		309	100%	370	100%	218	100%	263	100%	204	100%

Q2. Are you aware of the services and amenities that are funded through the SSAF?

	2017		2019		2021		2023		2025	
	N Respondents	% Respondents								
All Respondents										
Yes	936	31%	721	29%	527	45%	373	43%	322	43%
No	2,067	69%	1,803	71%	645	55%	496	57%	429	57%
Total	3,003	100%	2,524	100%	1,172	100%	869	100%	751	100%

	2017		2019		2021		2023		2025	
	N Respondents	% Respondents								
Commencing Undergraduate										
Yes	235	27%	188	26%	109	39%	83	41%	77	37%
No	626	73%	527	74%	174	61%	119	59%	132	63%
Total	861	100%	715	100%	283	100%	202	100%	209	100%

		2017		2019		2021		2023		2025	
		N Respondents	% Respondents								
Broad Course Level											
Undergraduate	Yes	657	31%	515	29%	347	44%	235	43%	189	44%
	No	1,457	69%	1,283	71%	434	56%	317	57%	244	56%
Undergraduate Total		2,114	100%	1,798	100%	781	100%	552	100%	433	100%
Postgraduate	Yes	274	32%	204	29%	178	46%	138	45%	128	44%
	No	588	68%	501	71%	209	54%	172	55%	160	56%
Postgraduate Total		862	100%	705	100%	387	100%	310	100%	288	100%
Other	Yes	5	19%	2	10%	2	40%	0	0%	4	14%
	No	22	81%	19	90%	3	60%	7	100%	25	86%
Other Total		27	100%	21	100%	5	100%	7	100%	29	100%

		2017		2019		2021		2023		2025	
		N Respondents	% Respondents								
Citizenship											
Australian	Yes	836	32%	650	30%	469	46%	303	43%	267	44%
	No	1,789	68%	1,533	70%	551	54%	395	57%	339	56%
Australian Total		2,625	100%	2,183	100%	1,020	100%	698	100%	606	100%
International	Yes	100	26%	71	21%	58	38%	70	41%	55	38%
	No	278	74%	270	79%	94	62%	101	59%	90	62%
International Total		378	100%	341	100%	152	100%	171	100%	145	100%

Q2. Are you aware of the services and amenities that are funded through the SSAF? (cont)

		2017		2019		2021		2023		2025	
Course Attendance Mode		N Respondents	% Respondents								
Internal	Yes	821	33%	572	29%	382	46%	228	43%	205	44%
	No	1,687	67%	1,425	71%	456	54%	300	57%	265	56%
Internal Total		2,508	100%	1,997	100%	838	100%	528	100%	470	100%
External	Yes	39	21%	45	29%	53	46%	34	44%	29	38%
	No	147	79%	112	71%	62	54%	44	56%	48	62%
External Total		186	100%	157	100%	115	100%	78	100%	77	100%
Mixture	Yes	76	25%	104	28%	91	42%	111	42%	88	43%
	No	233	75%	266	72%	127	58%	152	58%	116	57%
Mixture Total		309	100%	370	100%	218	100%	263	100%	204	100%

Q3. The Higher Education Support Act 2003 outlines the allowed services and services that the SSAF can be expended on and these are provided below. Please rank these in importance to you from highest (1) to lowest (19).

Service	Average Rank	N respondents		
		Rank = 1	Rank = 2	Rank = 3
promoting the health or welfare of students	1	116	73	53
helping students obtain employment or advice on careers	2	56	42	59
helping students develop skills for study, by means other than undertaking courses of study in which they are enrolled	3	68	52	41
helping students with their financial affairs	4	50	46	36
providing libraries and reading rooms (other than those provided for academic purposes) for students	5	41	33	51
helping students secure accommodation	6	35	42	32
providing legal services to students	7	8	28	32
providing food or drink to students on a campus of the higher education provider	8	29	40	43
giving students information to help them in their orientation	9	25	38	32
advocating students' interests in matters arising under the higher education provider's rules (however described)	10	41	37	35
advising on matters arising under the higher education provider's rules (however described)	11	11	24	22
helping meet the specific needs of overseas students relating to their welfare, accommodation and employment	12	13	17	29
caring for children of students	13	13	21	17
helping students obtain insurance against personal accidents	14	8	11	17
supporting the administration of a club most of whose members are students	15	11	11	15
supporting a sporting or other recreational activity by students	16	12	15	12
supporting an artistic activity by students	17	3	4	12
supporting the production and dissemination to students of media whose content is provided by students	18	8	6	9
supporting debating by students	19	3	11	4

Q4. 2026 SSAF Bids - Level of Priority

Program or service	Unit or organisation	N Respondents				% Respondents				% Respondents
		High priority	Medium priority	Low priority	Not a priority	High priority	Medium priority	Low priority	Not a priority	High + Medium priority
Student Advocacy and Welfare	Flinders University Student Association (FUSA)	293	197	31	5	56%	37%	6%	1%	93%
Enhanced Health, Counselling and Disability Service	Health, Counselling and Disability Services	331	155	32	8	63%	29%	6%	2%	92%
Mental Health First Aid	Health, Counselling and Disability Services	336	147	37	6	64%	28%	7%	1%	92%
Student Health and Wellbeing	Flinders University Sport and Fitness Inc	266	203	45	11	51%	39%	9%	2%	89%
Wellbeing Program	Student Life	243	220	49	13	46%	42%	9%	2%	88%
Enhanced Employer Engagement Program	Graduate Career Readiness (Careers)	286	174	52	15	54%	33%	10%	3%	87%
English Language and Academic Skills Support	Learning and Teaching Innovation	230	229	54	13	44%	44%	10%	2%	87%
24/7 Online Study Support	Learning and Teaching Innovation	282	177	59	9	54%	34%	11%	2%	87%
eMental Health Strategy	Health, Counselling and Disability Services	254	202	54	15	48%	38%	10%	3%	87%
Flinders Legal Centre – free legal advice to students	College of Business, Government and Law	210	245	63	9	40%	46%	12%	2%	86%
Oasis Student Wellbeing Centre Programs	Student Life	223	230	62	10	42%	44%	12%	2%	86%
Respect. Now. Always. Project	Health, Counselling and Disability Services	267	184	56	18	51%	35%	11%	3%	86%
NT Counsellor	Health, Counselling and Disability Services and College of Medicine and Public Health	244	206	63	13	46%	39%	12%	2%	86%
Research and Employability Skills Training (REST)	Office of Graduate Research	231	212	69	15	44%	40%	13%	3%	84%
University-wide Orientation Program	Student Engagement and Success Unit	209	229	71	18	40%	43%	13%	3%	83%
Student Focussed Orientation, Events and Campaigns	Flinders University Student Association (FUSA)	217	214	77	20	41%	41%	15%	4%	82%
FUSA Student Council	Flinders University Student Association (FUSA)	194	230	87	15	37%	44%	17%	3%	81%
Student Representation & Leadership	Flinders University Student Association (FUSA)	165	248	93	20	31%	47%	18%	4%	79%
FUSA Administration and Reception	Flinders University Student Association (FUSA)	152	259	98	17	29%	49%	19%	3%	78%
Flinders Future Skills Award (Previously named: Horizon Professional Development Award)	Entrepreneurial Growth & Development	170	214	109	34	32%	41%	21%	6%	73%

Program or service	Unit or organisation	N Respondents				% Respondents				% Respondents
		High priority	Medium priority	Low priority	Not a priority	High priority	Medium priority	Low priority	Not a priority	High + Medium priority
Student Clubs and Associations (non-sporting)	Flinders University Student Association (FUSA)	122	259	116	29	23%	49%	22%	6%	72%
Student Fitness	Flinders University Sport and Fitness Inc	145	221	136	24	28%	42%	26%	5%	70%
Student Clubs and Sport	Flinders University Sport and Fitness Inc	110	236	145	34	21%	45%	28%	6%	66%
Student Media (Empire Times)	Flinders University Student Association (FUSA)	66	200	186	77	12%	38%	35%	15%	50%