2024
Pre-departure guide
Welcome to Flinders University

This is an important time of growth, exploration and transformation for you, and one we want you to enjoy! Immerse yourself in the campus and community environment and get involved in the many exciting events and activities.

We are particularly aware of how challenging it can be to adjust to a new environment, and we encourage you to seek assistance early if you have any concerns or questions at all, so you can adjust as quickly as possible to Flinders and Adelaide.

Even before you arrive on campus you will be well-supported here at Flinders. The Flinders International team will assist you through your settling in phase, and will help you to connect with a range of support services and staff in your academic area. We do this both onshore on campus, and online via our virtual hub, the team are at your fingertips!

I look forward to this being the beginning of a lifelong association between you and Flinders University and I look forward to seeing you on campus.

Wishing you the very best of luck!

Sebastian Raneskold
Vice-President & Pro Vice-Chancellor (International)

Flinders University acknowledges the Traditional Owners of the lands on which its campuses are located, these are the Traditional Lands of the Arrernte, Dagoman, First Nations of the South East, First Peoples of the River Murray & Mallee region, Jawoyn, Kaurna, Larrakia, Ngadjuri, Ngarrindjeri, Ramindjeri, Warumungu, Wardaman and Yolngu people. We honour their Elders and Custodians past and present.
Before you arrive

Arranging a student visa
You are required to apply for a student visa subclass 500 online regardless of your chosen course. Use the Document Checklist Tool immi.homeaffairs.gov.au/visas/web-evidentiary-tool to help you find out the documents you need to provide with your student visa application.

Fees
As an international student, you are required to pay your first semester tuition fees before entering Australia. The amount required depends on your enrolled course and will be stated on your Letter of Offer.

For subsequent semesters, you will not be invoiced but you can check your fee account from your Student System.

Prepare your travel
The following links can help you prepare for your travel to Australia:

Time zones
Australia is divided into three time zones, with Adelaide coming under Australian Central Standard Time (ACST).

Time difference between Adelaide and overseas:
Indonesia - 2.5 h
China, Malaysia, Singapore - 1.5 h
USA - 16 h
United Arab Emirates - 5.5 h
Delhi, India - 5 h
Nairobi, Kenya - 7.5 h

Flights
You can fly to Adelaide from anywhere in the world, and there are many direct flights available. Estimated flight times to Adelaide:
Kuala Lumpur - 7.5 h
Buenos Aires - 19 hours
Dubai - 13 h
Beijing - 13 h
Tokyo - 9 h
Guangzhou - 9 h
Singapore - 7 h

Some flights require stopovers

"Adelaide is less fast-paced than Sydney or Melbourne. As an international student, why we come to Adelaide is because it is quite easy to adapt to the environment and the culture. It gives you a time frame to adapt to Australia and its culture. And also the living costs, I would say it’s quite affordable in Adelaide."
Kriti Regmi Bachelor of Nursing, Nepal

"Before you arrive"

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Money
To cover your initial expenses, you will need between $3,000AU and $6,000AU. On arrival you can open a bank account and use either a debit or credit card to pay for rent, food and utilities. The four major banks in Australia are ANZ, Commonwealth Bank, National Australia Bank and Westpac. You will need your passport and some cash to open an account. Most Australian banks charge fees for a bank account or a banking service.

Read our Preparing for your journey page for information on how much money to bring and banks in Australia.

students.flinders.edu.au/support/iss/planning-arrival/preparing-for-your-journey

Working in Australia
You can work a maximum of 48 hours per fortnight during the term and unlimited hours when your course is not in session if you are undertaking a bachelor/graduate certificate/graduate diploma/masters by course work. If you are doing masters by research or PhD, you can work unlimited hours any time of the year.

For more information:

students.flinders.edu.au/support/iss/working-whilst-studying

There are number of online employment websites which can assist you:

careerone.com.au
seek.com.au
au.indeed.com

Adelaide cost of living estimates
Average weekly costs per week in $AUD*:

- Rent – City (Shared) $180-$250
- Utility Bill (Shared) $30-$50
- Groceries $60-$100
- Phone and internet $20-$40
- Public Transport $20-$30
- Entertainment $80+

* Average student budget in Adelaide, calculated using the Study Australia cost of living calculator

Documents to bring with you
Official documents you will need on arrival in Australia:

- valid passport and student visa grant letter
- offer letter from Flinders University
- Confirmation of Enrolment (CoE) issued by Flinders University
- receipts of payments (e.g. tuition fees, OSHC, bank statements etc.)
- original or certified copies of your academic transcripts and qualifications
- other personal identification documents e.g. birth certificate, ID card, driver’s licence
- medical records and/or prescriptions.
- COVID19 Vaccination certificate

Clothing
Summer in Australia is from December to February, autumn from March to May, winter from June to August, and spring from September to November. In Adelaide, the hottest months are January and February. If you arrive in June or July, the coldest months of the year, you may need to bring or buy winter clothing and blankets.

Season average temperature range:

Summer (December to February) 25˚C to 35˚C / 77˚F to 95˚F
Autumn (March to May) 20˚C to 25˚C / 68˚F to 77˚F
Winter (June to August) 10˚C to 15˚C / 50˚F to 59˚F
Spring (September to November) 20˚C to 25˚C / 68˚F to 77˚F

To check the weather, download the BOM Weather app

Aside from education, life in Adelaide is really satisfying and rewarding. I can easily live a happier and healthier life considering the very reasonable rates of grocery items at supermarkets and unbelievably cheap and feasible transportation systems.

Yashwant, Bachelor of Engineering (Mechanical) (Honours), Pakistan

Travel money
Bring a small amount of cash in Australian dollars for food, taxis and public transport. Travel with either a VISA or MASTERCARD credit card.

Mobile Phone
You can bring a mobile phone which works with Australia’s mobile technology. The website acma.gov.au can help you.

Otherwise, you can buy a phone when you arrive. There are four major mobile phone providers: whistleout.com.au

Meet and Greet
ISS provides a free ‘meet and greet’ arrival service. A team member can meet you at the airport, train or bus station in Adelaide. Book this service at least 5 working days before you arrive in Adelaide.

students.flinders.edu.au/support/iss/planning-arrival

Declare It
Australia has strict rules to protect it from biosecurity risks. To know what you can and cannot bring, visit abf.gov.au/entering-and-leaving-australia/can-you-bring-it-in/overview

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When you arrive

Finance

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Housing

On-campus housing
Flinders Living or the Flinders Medical Centre Flats are on-campus housing options if you are studying at the Bedford Park, Sturt or Tonsley campuses. To apply at Flinders Living visit Flinders.edu.au/living.

Off-campus housing
If you choose to live off campus the following websites will assist you in finding rental accommodation:
- Flinders.edu.au/living/short-term-private-accommodation
- students.flinders.edu.au/support/iss/accommodation

A security deposit or bond is required by a landlord or property agent. The bond is to guarantee the owner reimbursement if you leave the premises damaged or with rent owing. If you leave the property in good condition and with all rent paid your bond should be returned to you in full once you have left the property.

City accommodation
The Switch
The Switch is Flinders University’s key accommodation partner in the Adelaide CBD. A co-living space that is redesigned for the younger generation and equipped with all-inclusive world-class amenities. It’s a 5 minute walk to the Flinders City Campus and just a 22 minute train ride to the Bedford Park campus. switchliving.com.au/flinders-university

Types of housing
There are many types of off-campus housing, from private rental house and flats, sharing house, room only accommodation and full board homestay. Visit our Planning Your Arrival page for information on the types of housing and to know your rights: students.flinders.edu.au/support/iss/planning-arrival

The Flinders University campus is a great place to study because it is away from the hustle and bustle of the city with a quiet and peaceful environment. The proximity of each campus and facilities makes it easy to go for a walk to get one from end to the other. In my first year, I lived on campus at Flinders Living. This was a great experience because it’s a 5 minute walk to class, the library and the Flinders Gym. The environment is also safe for students to access even late at night. Francis Tungcol, Master of Physiotherapy, Canada
Welcome to Adelaide, South Australia

Adelaide is alive and vibrant. Local fresh food markets, exciting restaurants and cafés, international sporting events and world-renowned arts festivals are just a few of the reasons that studying in Adelaide gives you a quality of life you won’t find anywhere else in Australia.

More than 38,000 students from 130 countries choose to study, live and work in Adelaide. The city designed for life.

flinders.edu.au/international/living-in-adelaide

Helpful links
www.studyadelaide.com
www.southaustralia.com

Top 10 things to do in Adelaide
southaustralia.com/travel-blog/top-10-things-to-do-in-adelaide

Festivals
South Australia is known as the ‘Festival State’, with regular cultural and sporting events held right across the year, including:
- WOMADelaide
- Adelaide Festival
- Adelaide Fringe
- Tour Down Under
- Tasting Australia

Food
If you love great food, you’ll love Adelaide. The city is full of stunning cafés and restaurants. South Australia is well known for producing high-quality produce, from fresh fruit and vegetables through to the finest meat and seafood. The city is also close to high-quality produce regions, such as the Barossa Valley and McLaren Vale. Adelaide is a multicultural city well catered to vegan, vegetarian, halal and kosher requirements.

Flinders University Student Association
FUSA is the student organisation that represents the rights and interests of students.
fusa.edu.au/about

Join a club via: students.flinders.edu.au/uni-life

OASIS
OASIS is a student community wellbeing centre focused on supporting the physical, emotional, social and spiritual needs of students. Most international students visit the Oasis community centre for studies, social activities and to meet staff and other students.
oasis.flinders.edu.au

Flinders University Sport and Fitness
Flinders One Sport and Fitness is open 7 days per week for 24 hours a day and offers a range of fitness and wellness activities. To join:
oneportandfitness.com.au

International Student Services (ISS)
ISS is part of Flinders International, and is the first point of contact for all international students, we arrange social activities including trips and tours at low cost. Information is sent via student email, so check your university email regularly:
students.flinders.edu.au/support/iss

Flinders University Museum of Art
Interested in art? Check the collection at FUMA:
flinders.edu.au/museum-of-art

Study spaces
A variety of spaces and resources for students are available on campus. You can use the PCs, connect your own device using wifi on campus or print at designated printing areas.
flinders.edu.au/campus/bedford-park/facilities-services/technology-in-hub

Careers and Employability
If you need help in planning your career, broadening your skills and experience and connecting you to potential employers and industry professionals, students.flinders.edu.au/support/careers

Campus life

Flinders International Student Services Pre-departure Guide 2024

Flinders International Student Services Pre-departure Guide 2024
Campuses

**Bedford Park**
Located just 12km south of the centre of Adelaide, the Bedford Park campus is Flinders’ main campus. It’s a spacious, elevated site with panoramic views to the coast and over the city. Our Student Hub offers 24/7 study spaces and access to all student services in one convenient location. It is also a short walk from Flinders Sturt precinct, and on-campus student accommodation, Flinders living.

**Tonsley**
Flinders’ Tonsley campus is a $120 million hub of innovation which centrally locates the University’s teaching and research in computer science, artificial intelligence, defence and national securities, autonomous vehicles, information technology, engineering and mathematics.

Along with some of Adelaide’s biggest businesses and globally-recognised organisations, Tonsley is also home to the Flinders Medical Device Research Institute (MDRI) and Institute for Nanoscale Science & Technology. Flinders’ Tonsley campus is also an incubator for entrepreneurs and future employers who are creating next-generation start-ups through the Flinders New Venture Institute.

**City Campus**
Spanning eight levels, with multiple state-of-the-art teaching spaces, Flinders new city campus is designed for innovative and adaptable learning, catering to an extensive range of study programs. Every floor has dedicated spaces for students to come together, learn from industry experts and be inspired by a world of learning possibilities.

Adjacent to the Adelaide Railway Station, our new city campus immerses you in the hustle & bustle, and vibrant arts culture of the CBD. Whether you’re craving a quick bite between classes or planning a Friday night out with friends, you’ll soon discover why our city ranks among the top 40 student cities worldwide. Easy access to public transport allows you to explore the city centre and beyond, with connection to our Tonsley and Bedford Park campuses via the door-to-door rail link.
Bus, train and tram
Adelaide Metro run public transport in Adelaide. The website adelaidemetro.com.au gives you access to general customer information as well as fares, timetables, new and special offers.

Bikes
You can plan to ride to Flinders using either bike lanes or secondary roads and explore Adelaide via bike. Make sure you know the road rules and safety.
Bike route maps are a good way to plan your route and these can be downloaded from sa.gov.au/topics/driving-and-transport/cycling/cycling-maps

Driving in South Australia
As a visitor with a temporary visa you can drive in South Australia but must only drive the type of vehicle authorised by your licence. You must always carry your current driver’s licence issued overseas at all times. If your licence is not in English you must carry an International Driving Permit or an English translation. Make sure to know the road rules and safety: sa.gov.au/topics/driving-and-transport/roads-and-traffic/australian-road-rules

Parking on Campus
Paid parking is available on campus for staff, students and visitors. students.flinders.edu.au/uni-life/bedford-park/parking

Shopping
Major supermarkets are:
• Aldi: aldi.com.au
• Coles: coles.com.au
• Drakes: drakes.com.au
• Foodland: foodlandsa.com.au
• Woolworths: woolworths.com.au

The Marion Shopping Centre is nearby Bedford Park campus and includes large department stores as well as specialty shops. westfield.com.au/marion

Rundle Mall is next to the City Campus and is in the heart of the city of Adelaide. The mall offers shopping, dining and entertainment with over 100 retail stores and services. rundlemall.com

Getting around Adelaide
Flinders in Adelaide

Flinders Medical Centre
Future site of the $1.5 billion Flinders Village development

Site of Flinders New City Campus
Future site of the $1.5 billion Flinders Village development

Adelaide CBD
20 mins

Beach
11 mins

Glenelg
11 mins

Marion Shopping Centre
7 mins

Flinders in Adelaide
100% Green Energy Campuses
Flinders is committed to producing 100% renewable energy and committing to a goal of net-zero emissions from electricity.

Solar Car Park has over 4000 solar panels, providing over 20% of Bedford Park’s electricity needs

Students Hub & Plaza

Central library

Bedford Park campus

Tonsley campus

Flinders train station
22 mins to CBD

Flinders train station
22 mins to CBD

Tonsley train station
20 mins to CBD

Marion Shopping Centre
10 mins

Central library
10 mins

Adelaide International Airport
20 mins

Adelaide International Airport
20 mins

Flinders Medical Centre
20 mins

It’s really easy to get around Adelaide. Trams, buses, and trains can get you places far away from the city. Flinders also has a new train line, which takes 22 minutes to get to the city – meaning many students can get to university much easier.
Isha Li, Bachelor of Psychological Science, Hong Kong
Health

Health insurance
Overseas Student Health Cover (OSHC) is compulsory for international students. If you are bringing dependents, you must purchase family cover. Your OSHC must be valid for the length of your student visa. Flinders University can arrange your OSHC for you through its partner Medibank.
For information on OSHC: medibankoshc.com.au
Activate your Medibank OSHC now:
medibankoshc.com.au/oshcactivate
International students from selected countries may not be required to purchase OSHC due to reciprocal arrangements between Australia and their government. Visit students.flinders.edu.au/support/iss/health-cover

Campus health services
Health, Counselling and Disability
The University provides a confidential health, counselling and disability service to all currently enrolled students at our fully equipped and accredited Medical Centre. The doctors direct bill Medicare, Medibank Private, Bupa and Allianz Global Assistance. International students with a different private health insurer will need to pay up front on the day of their appointment and have the money reimbursed by the insurance company.
students.flinders.edu.au/support/hcd/health

Health2Go
Health2Go offers a range of allied health services for vision, hearing, speech pathology and physiotherapy services available at the one easily accessible location. All these services are not included in your overseas student health cover, you will need to pay for the service.
health2go.com.au

Pharmacy
Flinders has an on-campus pharmacy located in the Plaza (H9 Campus Map).

Safety

Australia is a safe and secure place to live and study. Like all major cities in the world it is important to consider your personal safety in relation to where you are, what you are doing and who you are with. As you would at home it is good practice to consider your personal safety and to develop a personal safety plan.

Calling emergency services
DIAL 000 for police, ambulance or the fire brigade. You can also dial 112 and the call will be forwarded to 000 even if the phone is locked.
If you have a disability Text call emergency – for TTY or ASCII Dial 106.

Campus Security
Security officers are available 24 hours a day via 8201 2880 or email security@flinders.edu.au.
Security and Lost Property are located next to Flinders Connect on the Plaza.
flinders.edu.au/campus/bedford-park/facilities-services/security

The environment in Adelaide and Australia is very good. The style of living here is very different than Hong Kong. It’s totally opposite! In HK it’s very busy and crowded but here you can be very relaxed about your life. The beaches are very nice for me, I always go to the beach with my friends. I sometimes like to hang around the city with friends, it feels really safe here. Friends and family have made my life here great – I’ve made so many friends over here.
Chi Ki Siu, Bachelor Mechanical Engineering, Hong Kong

What I have appreciated the most about life in Adelaide is the balanced mix of a serene environment, friendly locals, and diverse cultural experiences. I have had a blast exploring all the exciting things to do and feeling like a tourist in a new place.
Carla Cabiling, Pre-Masters in Business, Philippines
**Academic information**

**Enrolment**
Coursework students can find out how to plan their studies, enrol in topics (subjects) and register in classes (such as lectures, tutorial and workshops). To plan your study visit students.flinders.edu.au/new-students/plan-your-study

**Student ID Card**
You can request your student ID card online by selecting ‘Order my ID Card’ from your Okta dashboard (flinders.okta.com) the day after you complete your enrolment. To collect your student ID card visit Flinders Connect: students.flinders.edu.au/support/flinders-connect

**Flinders Learning Online (FLO)**
FLO is the university’s online learning platform where you can find all information about your topic details and guidelines. Please make sure you read the Statement of Assessment Methods (SAM) for all your enrolled topics.

If you need FLO help, visit the “Help” section on canvas.flinders.edu.au

**Student Learning Support Service**
The Student Learning Support Service offers a range of support to help with your studies. From academic writing, basic mathematics, endnote, study skills and referencing and the popular English Language Support Program to improve your English to online learning support and an English Language Support Program to improve your English. students.flinders.edu.au/support/slss

**Academic Advocacy**
A Student Advocacy Officer from Student Assist can guide you if you are having an issue that relates to an academic matter. Seek support from FUSA at: fusa.edu.au/academic-advocacy

**5 stars for learner engagement, learner resources and skills development**
The Good Universities Guide 2023 (undergraduate)

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**Useful apps**

**Download the following apps to quickly access useful information and support:**

- Lost on campus
  studentvip.com.au/lost-on-campus

- Bureau of Meteorology Weather
  bom.gov.au/app

- Adelaide Metro
  adelaudemetro.com.au/Timetables2/Public-transport-apps

- Affordable SA
  affordable.sa.com.au

- Medibank OSHC
  medibankoshc.com.au/oshc-support/mobile-apps

- Okta dashboard
  students.flinders.edu.au/support/computing/okta

**Connecting with Flinders**

- International Student Services (ISS)
  Flinders International, Level 1 of the Hub
  Phone (61 8) 8201 2717
  Email: iss@flinders.edu.au
  J10 Campus map (flinders.edu.au/content/dam/documents/campus/maps/campus-map.pdf)

- Health, Counselling and Disability Services
  8201 2118
  1300 512 409 or text 0488 884 103

- Campus Security (24 hours a day)
  8201 2880

- Flinders Connect
  1300 354 633

- Flinders Living
  7221 8900

- College of Business, Government and Law
  8201 3300

- College of Education, Psychology and Social Work
  8201 7500

- College of Humanities, Arts and Social Sciences
  8201 7900

- College of Medicine and Public Health
  7221 8200

- College of Nursing and Health Sciences
  8201 7000

- College of Science and Engineering
  8201 3530

- Careers and Employability Services
  8201 2632

- Flinders University Student Association
  8201 2371

- Oasis
  8201 3530
Flinders International
Pre-departure Guide

International Student Services
+618 8201 2717
flinders.edu.au/international

Every effort has been made to ensure the information in this brochure is accurate at the time of publication: January 2024. Flinders University reserves the right to alter any course or topic contained herein without prior notice. Alterations are reflected in the course information available on the University’s website: CRICOS No. 00114A